DOCUMENT

Terms of Service

Version 1 · 15 November 2026

These terms set the general rules between Infumia LTD and you when you use our website, customer portal, software products or project services. Infumia is a software studio building custom websites, panels and mobile apps for businesses since 2019.

ISSUED BY

NAME
Infumia LTD

COMPANY NO
15791340 (England and Wales)

ADDRESS
71–75 Shelton St, London WC2H 9JQ, United Kingdom

E-MAİL
info@infumia.com

PHONE
+90 552 251 02 66

DOCUMENT

VERSİON
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EFFECTİVE DATE
15 November 2026

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https://infumia.com/terms-of-service

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SECTİON 1

Parties and scope

These terms are between **Infumia LTD** (registered in England and Wales, company no. 15791340, 71–75 Shelton St, London WC2H 9JQ, United Kingdom) ("Infumia", "we") and the person or business using our services ("you"). They cover infumia.com and its subdomains, the customer portal, our software products, mobile apps, website, e-commerce, custom software and app projects, and maintenance and support services.

SECTİON 2

Order of precedence

Where documents overlap they apply in this order: a signed or online-approved service agreement, maintenance agreement and accepted quote; for online purchases the Distance Sales Agreement; for software products the Subscription and Licence Terms; and then these terms. Personal data is covered by our Privacy Policy and, where we process data for you, the Data Processing Agreement.

SECTİON 3

Accounts

Keep your account details accurate and your password private. Tell us at info@infumia.com straight away if you notice unauthorised activity. You must be 18 or over to open an account. If you act for a business, you confirm you are authorised to bind it.

SECTİON 4

Services, prices and payment

- Project scope, deliverables, timeline, revisions, price and payment plan are set in your quote and service agreement.
- Software products are licensed as described on the product page and in the Subscription and Licence Terms.
- Prices are shown in GBP or USD for customers outside Türkiye and in Turkish lira for customers in Türkiye. VAT or other taxes are added where applicable and shown at checkout and on the invoice.
- We accept card payments (Stripe), bank transfer and account balance. Invoices are issued electronically.

SECTİON 5

Acceptable use

You must not use our services to publish unlawful or infringing content, attempt unauthorised access, overload our systems, copy, reverse engineer or resell licensed software, send spam or process personal data unlawfully. We may suspend or end the service for serious breaches.

SECTİON 6

Intellectual property

For custom projects, the rights in the delivered design and code pass to you as set out in your service agreement once you have paid in full. For ready-made products you receive a licence for the subscription period; the software remains ours. Third-party libraries and open-source components stay under their own licences.

SECTİON 7

Liability

For business customers, we are not liable for indirect loss, loss of profit, data or reputation, and our total liability is limited to the fees paid for the relevant service in the 12 months before the event. Nothing limits liability for death or personal injury caused by negligence, fraud, or anything that cannot be limited by law. Consumers keep their statutory rights, including under the Consumer Rights Act 2015.

SECTİON 8

Suspension and termination

You can close your account at any time; ongoing projects and subscriptions follow their own termination terms. We may suspend or terminate for non-payment or serious breach after written notice and a reasonable period to fix the issue, or immediately where there is an urgent security or legal risk.

SECTİON 9

Force majeure

Neither party is liable for delay caused by events beyond its reasonable control. If such an event lasts more than 60 days either party may terminate in writing.

SECTİON 10

Changes, law and contact

We may update these terms; the new version applies from publication and existing orders stay under the version you accepted. These terms are governed by the laws of England and Wales; the courts of England and Wales have jurisdiction, without prejudice to the mandatory consumer rules of your country of residence.

Contact: Infumia LTD, 71–75 Shelton St, London WC2H 9JQ, United Kingdom, E-mail: info@infumia.com, Phone: +90 552 251 02 66.