DOCUMENT

Subscription and Licence Terms

Version 1 · 15 November 2026

Specific terms for Datacorp, FlowRota and our other software products. They apply together with our Terms of Service.

ISSUED BY

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EFFECTİVE DATE
15 November 2026

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https://infumia.com/subscription-terms

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SECTİON 1

Licence

Your plan gives you a non-exclusive, non-transferable right to use the product for your own business during the chosen period. All rights in the software, code, design and brand remain with Infumia.

SECTİON 2

Plans and limits

User, storage, run or step limits are shown on the product page and enforced by the software. Do not share user accounts. Add-ons are bought for the same period as the plan.

SECTİON 3

Billing and renewal

Datacorp is sold yearly; FlowRota monthly, quarterly or yearly. Fees are paid in advance. Unless you opt in to automatic renewal there is no automatic charge; we send a reminder before the period ends. Price changes apply only to later periods and are announced at least 30 days in advance.

SECTİON 4

Upgrades and trials

You can upgrade during a period and pay the prorated difference; downgrades take effect at the next period. Free trials end automatically and never convert to a paid plan without your order.

SECTİON 5

Your data

Data you enter belongs to you. Where the product holds personal data about your customers, you are the controller and our Data Processing Agreement applies. FlowRota keeps automations, data pools and API keys on your own computer. You are responsible for using FlowRota only on systems you are authorised to access and in line with target sites' terms and the law.

SECTİON 6

Service level and support

We take reasonable care to keep products available and announce planned maintenance in advance. Support is provided by e-mail (info@infumia.com) and portal tickets during business hours. No specific uptime percentage is guaranteed unless agreed in writing.

SECTİON 7

End of subscription

If you do not renew, your account becomes read-only or is closed. You can export your data for 30 days; after that it is deleted within a reasonable time, including backups, except invoice records we must keep by law.

SECTİON 8

Liability and changes

For business customers our total liability is limited to the licence fees paid for the product in the previous 12 months, except where liability cannot be limited by law. Consumers keep their statutory rights. Changes to these terms do not apply against you during a paid period already running.